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21st July, 2010

To : Khun Arthid
Premium Equipment & Engineering Co., Ltd.

Cc : Khun Dhani

Ref. : Commendation of Good service from Thai Glass Industries Co., Ltd

Dear Sir,

Further to our recent Customer Satisfaction Survey conducted. We have been advised by Thai Glass employee that they have been conducting their business with Premium Equipment & Engineering Co., Limited.

They have given very high score for the overall parts and service experience, with respect to your service field technician professionalism and quality of work.

With this I like to congratulate Premium Equipment & Engineering for a job well done.

Keep up the good work.

Sincerely Yours,

Andrew Lim
Country Manager Thailand
Ingersoll Rand SEA